

Using NDIS funding for supported travel

Webinar Summary
November 9, 2023

Webinar hosted by MyIntegra in partnership with Supported Travel eXperiences (STX). Content presented by Yann Charavel, co-founder and director of STX.

Supported Travel eXperiences are passionate about helping take the pain away from organising a holiday and providing the ability to travel wherever, whenever, with whoever they want.

Supported Travel eXperiences can assist with the following:

1. Designing and arranging personalised and end to end travel experiences
2. Optimised travel experience based on budget, medical & personal needs, and mitigation plans
3. IATA Accredited and NDIS Registered

Physical and intellectual disabilities shouldn't inhibit anyone from travelling and experiencing the world.

What is supported travel?

Reasonable and necessary supports and services that help individuals with disabilities achieve their goals and increase their community participation

- ☑ Travel assistance
- ☑ Accessible accommodations
- ☑ Communication support
- ☑ Personal care support
- ☑ Pre-trip planning & coordination



Travelling can help you achieve your goals

Benefits of supported travel

Social and community participation:

Increase social connections, able to visit relatives and friends, engage with the community through relevant and appropriate activities.

Independence & Empowerment:

Being able to travel independently with all the support required.

Build capacity and confidence:

Learn new skills, budgeting and daily life skills, personal growth, adapt to different environments.

Enhance wellbeing and quality of life:

Contribute to improved mental health, develop strategies to manage stress and anxiety.

Navigating the NDIS Funding Process: what can and can't be funded

- NDIS doesn't fund holidays
- Support products and services to enable travel may be supported by NDIS.
- What and how much you may be able to claim for a trip depends on your individual circumstances and goals outlined in your NDIS plan.

Support services

- NDIS can fund the cost of support workers or carers who accompany the participant during their trip.
- Participants can receive funding for personal care supports, including assistance with activities of daily living (e.g., bathing, dressing, medication management) while on the trip.
- These support workers can assist with personal care, mobility, and any other required support to ensure the participant's safety and well-being while traveling.
- Generally the NDIS wouldn't fund the cost of the Support Worker's travel or accommodation costs.

Equipment

- NDIS may cover specific equipment for participants when they travel, as long as the equipment is considered reasonable and necessary to meet the participant's disability-related needs and goals
- Consider the participant needs: mobility aids, communication devices, assistive technology, pressure care equipment, personal care aids, orthotic devices

Activities & experiences

- NDIS can help fund some activities as long as it's considered reasonable and necessary to meet the participant's disability-related needs and goals
- Group activity or a tour (swimming with dolphins, city tours, cultural experiences), museum visit, theme park, outdoor activities, sporting event, local community event, concert, or recreational activity, education and workshops, wellness and health activities, volunteering and community engagement
- Participants should work closely with NDIS planners and support coordinators

Short Term Accommodation (STA)

- Funding for up to 14 days at a time, for a total of 28 days per year
- From your participants Core Support Budget if not stated in NDIS Plan
- Reasonable and necessary funding criteria

What can STA be used for?

- Short stays away from home
- To make new friends
- Skill development
- Respite to help participants and their informal supports take a break, with the aim of maintaining current living arrangement

STA funding can include:

- Accommodation
- Personal care
- Food
- Activities / experiences
- Therapy sessions

Manage your participants NDIS budget and help them get the most out of their funds.

At MyIntegra, we're here to help make things easier. Our plan management service can take care of the paperwork, pay invoices on time, and give practical advice and assistance to ensure your NDIS participants plan works best for them.

With the right plan manager by your side, the NDIS journey gets much easier. Our user-friendly online portal is an essential tool to help you manage your NDIS participants plan.

- Leading NDIS registered provider
- Fast and accurate invoice payments
- Clarity and control over your participants NDIS budget
- Track NDIS funds with our portal
- One login to manage multiple participants
- Reserve funding for preferred providers
- Extended customer service hours
- Dedicated Support Coordinator Hotline

MyIntegra Support Coordinator Hotline for streamlined service and support.

We understand that you are busy and need knowledgeable and efficient assistance from a Plan Manager. That's why we offer a dedicated contact point to ensure a seamless experience for you.

Ph: 1300 769 608

SMS: 0480 028 824

E: choiceandcontrol@myintegra.com.au

You'll be connected directly with our team of experts who specialise in assisting Support Coordinators with their questions or concerns, providing prompt and reliable assistance.

Visit myintegra.com.au to learn more or refer your participants for Plan Management.

MyIntegra's dedicated Customer Service Team is here to support you and your clients through the NDIS.

We also have our Partner Engagement Officers who serve as a point of contact for Support Coordinators, Local Area Coordinators and Early Childhood Coordinators.

Get in touch if you have any questions about how we can help or to request a demonstration of our Plan Management Portal.

Your local Partner Engagement Officer

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