

Meet MyIntegra: NDIS plan managers

A Quick Reference Guide to working with Myintegra

myintegra

NDIS Plan Management

We are an NDIS plan manager with the sole intent of providing high quality plan management to people with disabilities, their families, and carers.

We have been improving and evolving since the start of the NDIS rollout. We've learned that inclusive customer service and easy-to-use tools are key to helping people with a disability.

We offer the convenience of a national business but operate on a local level: we provide you the on-the-ground support and knowledge that is so important when navigating the NDIS.

At MyIntegra, we value our customers and strive to prioritise *you*. Through tailored services, flexibility and providing choice and control, we will work together to achieve your goals.

MyIntegra: a guiding light for participants and their nominees

Want to learn why MyIntegra is the go-to choice for NDIS participants around Australia?

It's simple: we help support you to manage your plan efficiently. Through our helpful customer service team and our online tools, accessing funding and support information has never been more easy or accessible.

We specialise in taking care of the day-to-day, time-consuming parts of managing and coordinating NDIS plans, so you can get on with enjoying your life.

If you have a support coordinator, provide us with their details when you sign up. This will automatically create them a portal login, so they can stay up-to-date with your plan

Turn overleaf for a quick reference guide on working with us.

Get in touch



Call our friendly customer service team for support and advice

1800 696 347





We get your NDIS funds working for you

We want to give you choice and control in all you do. MyIntegra makes managing your NDIS plan and budget easy, freeing up your time to get the most out of life!

When you choose MyIntegra as your plan manager, you can say goodbye to the nitty-gritty admin, and hello to clear control over your funds.

MyIntegra Plan Management makes things a little easier with the following:

- Fast registration with support as needed
- An online portal and app
- Ability to reserve funds
- Automatic invoice approval (Standing Approval)
- Monthly budget reports
- Portal and app notifications to keep you on top of your spending
- Advice to help you get the most out of your funds
- Quick invoice processing times



Fast Sign Up Process

We strive to keep things easy and efficient, so you can get on with living your life.

Participants or nominees can select MyIntegra for Plan Management in under five minutes in a few fully-accessible ways.

Once registered, you can start booking in service providers and sending us invoices straight away.

- **Call** our friendly team on **1800 696 347**
- **Head online** to **myintegra.com.au** and sign up in minutes or use our web chat



Reserved Funds

Set aside funds for your providers. Simply send the schedule of supports to us, and we will reserve funds based on what services and amounts have been agreed upon for each support category that is being plan managed.

Automated alerts and processes are in place in case another provider attempts to bill against the same funds. Now that is unparalleled convenience.

- **Send a schedule of supports** directly to **choiceandcontrol@myintegra.com.au**



Information at your fingertips

Portal Access

The MyIntegra Portal gives visibility to you and your providers, nominee or support coordinator in real time. Track your NDIS budgets and spending in detail. That's right: one simple login, with all your budget and support information on our online Portal. Use online or download the app – available on Android and iOS.

Monthly Statements

Monthly statements will be emailed to you automatically. A quick snapshot, right there in your inbox, every month. If you would like updates on your spending in between, just head to the Portal or give us a call!



Automatic Invoice Approvals

No more unnecessary hold ups thanks to our convenient and efficient Standing Approval service. We automatically approve invoices on your behalf, to keep the wheels moving for both participants and providers.

If there's a provider you'd prefer to keep a closer eye on, no worries – you or your support coordinator can opt out of automatic invoice approvals for chosen providers at any time.